



Form GSOP 1-PIN (04/98)

STATE OF CALIFORNIA  
Department of General Services - Office of Procurement

## PURCHASE ORDER

Page 1

Purchase Order No. Rev. Date

62321

3/17/2009

Supplier No.	Solicitation No.	Delivery Date	FOB Point	Invoice Terms
786893	57278	As Specified	Destination	N45

LABSOFT INC  
8402 LAUREL FAIR CIRCLE  
STE 207  
TAMPA, FL 33610  
Attn: PAUL SADWICK X92S ATASCADERO STATE PRISON  
h T RECEIVING DOCK  
i o 10333 EL CAMINO REAL  
p ATASCADERO, CA 93422-5808C ATASCADERO STATE HOSPITAL  
h T PO BOX 7002  
a T ATASCADERO CA 93423-7001  
r o ATTN: ACCOUNTING  
g e

Agency Billing	Agency Purchase Estimate	Purchase Estimate	Revision
49050	81518056	67428	0

Phone: 800-767-3279

Agency Contact  
MARY MARZIELLOPhone  
805-468-2540

Date Received

Item No.	Quantity	Unit	Commodity Code	Description	Unit Price	Extension
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TERMS AND CONDITIONS:

THE ATTACHED STATEMENT OF WORK CONSISTING OF THREE (3) PAGES IS PART OF THIS AGREEMENT.

THE FOLLOWING DOCUMENTS ARE INCORPORATED INTO THIS AGREEMENT AND MAY BE VIEWED AT THE WEBSITE LISTED.

1. IT General Provisions, GSPD-401IT Revised and Effective 4/12/2007  
<http://www.documents.dgs.ca.gov/pd/modellang/GPIT0407.pdf>
2. IT Software License Special Provisions (Effective 01/21/2003)  
<http://www.documents.dgs.ca.gov/pd/modellang/softwarespecial012103.pdf>

1	1	EA	7090-999-9999-9	SOFTWARE MISCELLANEOUS (AS DESCRIBED) ANNUAL SOFTWARE SUPPORT FOR LABNET LIS, LABSOFT VELOCITY (RESULTS LOOKUP MODULE) AND LABNET SUPPORT LEVEL 1, 12 MONTHS	5,808.1000	5,808.10
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Total Value: 5,808.10

NOTE:

Electronic download only. There will be no tax charged against this Purchase Order.

CHANGE ORDERS:

This Purchase Order may be amended, modified, or terminated at any time by mutual agreement of the parties in writing. Change orders amending, modifying or terminating the Purchase Order, including any modifications of the compensation payable, may be issued only by the State Procurement Officer. All such change orders shall be

Sales and/or use tax to be extra unless noted above

Buyer Marty Zubeidi MARTY ZUBEIDI	Phone 916-375-4435	BOC Number
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## Department of General Services - Office of Procurement

## Form GSOP 2-PIN (04/98)

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<i>Purchase Order No.</i>	<i>Revision</i>	<i>Date</i>	<i>Supplier No.</i>	<i>Supplier Name</i>
62321		3/17/2009	786893	LABSOFT INC

Item No.	Quantity	Unit	Commodity Code	Description	Unit Price	Extension
<p>in writing and issued only upon written concurrence of the supplier. Termination, as that term is used in this section, does not include termination for default of the supplier.</p> <p><u>STATE CONTRACTS AND PROCUREMENT REGISTRATION:</u></p> <p>This Purchase Order has been registered into the State Contracts and Procurement Registration System (<a href="https://www.scprs.dgs.ca.gov">https://www.scprs.dgs.ca.gov</a>). The Registration Number is: <b>EP 1000220</b></p>						

**Information Technology Department  
Atascadero State Hospital**

**STATEMENT OF WORK**

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**LabSoft Velocity and LabNet Software Support**

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This Statement of Work ("Agreement") reflects the services to be provided by LabSoft, hereinafter referred to as the "Contractor," for the Information Technology Department, Atascadero State Hospital hereinafter referred to as the "State".

**SCOPE**

The Contractor will provide Atascadero State Hospital, Information Technology Department with LabSoft Velocity (Results Lookup Module) and LabNet Support Program Level 1, and twelve (12) months support. LabSoft support will include the following services:

- Services available via phone
- Support services available Monday – Friday 0830 – 1800 (Eastern Time, excluding published holidays)
- Silent Sentry Support – Remote computer access via modem. This option provides a remote access connection between Labsoft and your information system. The remote connection allows rapid diagnosis of problems, monitoring, repairing and "behind the scenes" system updating with the latest upgrades.

The Contractor's support will help the State streamline the product support model by providing quick resolution to questions, trouble shooting solutions, and updates that will help lead to the highest availability possible.

**PERIOD OF PERFORMANCE**

The term of this Agreement will be effective the date the Purchase Order is signed, through 3/2/2010.

**CONTRACTOR REQUIREMENTS**

- The Contractor shall assist the Atascadero State Hospital Information Technology Department in implementing the most effective IT service and support tools.

- The Contractor will provide upgrades and new version releases during the support. They will also provide hot fixes, service packs for current product and access to the technical support knowledge base.
- Automobile Liability – Contractors using vehicles to complete services or a contractor who will be using a vehicle to drive on state property shall provide a certificate of insurance for Automobile Liability of not less than \$1,000,000.00 per accident. Such insurance shall cover liability arising out of a motor vehicle including owned, hired, and non-owned motor vehicles.
- As of November 4, 2008, all tobacco, tobacco products, paraphernalia, and non-tobacco smoking products are prohibited for use by all persons on Atascadero State Hospital property. Only nicotine gum is allowed for use by staff, visitors, students, contractors, and vendors outside of security. This is in accordance with the Atascadero State Hospital Administrative Directive #702; with authority under Atascadero Municipal Code Title 6 – Section 6.08, Ordinance No 531; Section 4138 of the Welfare and Institutional Code.

#### **BILLING INFORMATION**

The Contractor shall submit invoices (including the purchase order number) to the following address:

Atascadero State Hospital  
Attn: Accounts Payable, Diana Byers  
P.O. Box 7002  
Atascadero, CA 93423-7002

#### **POINTS OF CONTACT**

##### **Contractor Primary Contact:**

LabSoft  
Attn: Paul Sadwick  
8402 Laurel Fair Circle, #207  
Tampa, Florida 33610  
Ph: (800) 767-3279 x92:  
Fax: (888) 881-6725  
E-mail: Paul@labsoftweb.com

State's Primary Contact:

James Gruver  
Information Technology Manager  
10333 El Camino Real  
Atascadero, CA 93422  
Ph: (805) 468-2949  
E-mail: mary.marziello@ash.dmh.ca.gov

Please forward renewal notices to the attention of the State's Primary Contact.

**TERMINATION**

The Agency shall have the right to terminate maintenance upon delivery of written notice at least thirty (30) calendar days prior to any scheduled renewal date.